

Thunderbolt 2 and Thunderbolt 3

Dock Installation Guide

This guide contains installation instructions for the following operating systems:

1. Thunderbolt 2 Docking Stations

[a. Windows USB Controller](#)

2. Thunderbolt 3 Docking Stations

[a. Windows Network Adapter](#)

[b. Windows USB Controller](#)

Thunderbolt 2 Dock — USB

Installation for Windows

Install Guide

Note: The following is for Thunderbolt 2 Docks only. Please click [here](#) for Thunderbolt 3 docking station installation instructions

Note: In Windows 8 or newer, the operating system should automatically install the device drivers when it detects the device. In Windows 7, you can install the drivers by completing the following:

Prior to installing this device, ensure that your operating system is up to date (for example, you have installed the most recent service pack).

To install the USB Controller driver:

1. Right-click the zip folder that you downloaded, select **Extract All**, and follow the on-screen instructions.
2. Open the folder named **[Fresco FL1100] USB Controller**
3. Open the appropriate folder for your operating system.
4. Right-click on either **Windows 32bit.exe** or **Windows 64bit.exe** as appropriate for your operating system.
5. Right click **Run as Administrator**.

Note: If the **Run as Administrator** option is not available, you might be attempting to run the installer from within the zipped file. Extract the files using the instructions in Step 1.

6. Follow the on-screen prompts to install the device drivers and restart the computer when prompted.
7. Your computer will automatically complete the driver installation and your device should be ready to use.

Thunderbolt 3 Dock — USB

Installation for Windows

Install Guide

Note: The following is for Thunderbolt 3 Docks only. Please click [here](#) for Thunderbolt 2 docking station installation instructions

Note: In Windows 8 or newer, the operating system should automatically install the device drivers when it detects the device. In Windows 7, you can install the drivers by completing the following:

Prior to installing this device, ensure that your operating system is up to date (for example, you have installed the most recent service pack).

To install the USB Controller driver:

1. Right-click the zip folder that you downloaded, select **Extract All**, and follow the on-screen instructions.
2. Open the folder named **[Fresco FL1100] USB Controller**
3. Open the appropriate folder for your operating system.
4. Right-click on either **Windows 32bit.exe** or **Windows 64bit.exe** as appropriate for your operating system.
5. Right click **Run as Administrator**.

Note: If the **Run as Administrator** option is not available, you might be attempting to run the installer from within the zipped file. Extract the files using the instructions in Step 1.

6. Follow the on-screen prompts to install the device drivers and restart the computer when prompted.
7. Your computer will automatically complete the driver installation and your device should be ready to use.

Thunderbolt 3 Dock—Ethernet

Installation for Windows

Install Guide

Note: In Windows 8 or newer, the operating system should automatically install the device drivers when it detects the device. In Windows 7, you can install the drivers by completing the following:

Prior to installing this device, ensure that your operating system is up to date (for example, you have installed the most recent service pack).

To install the Ethernet driver:

1. Right-click the zip folder that you downloaded, select **Extract All**, and follow the on-screen instructions.
2. Open the folder named **[Intel] Windows Network Card**
3. Open the appropriate folder for your operating system.
4. Right-click on either **Windows 32bit.exe** or **Windows 64bit.exe** as appropriate for your operating system.
5. Right click **Run as Administrator**.

Note: If the **Run as Administrator** option is not available, you might be attempting to run the installer from within the zipped file. Extract the files using the instructions in Step 1.

6. Follow the on-screen prompts to install the device drivers and restart the computer when prompted.
7. Your computer will automatically complete the driver installation and your device should be ready to use.